

## **Business Case**

"Development and Operation of a Project Management Office (PMO)"

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Industry	Public Sector / Research
Functional Practices	Project and Process management
Client Description	The client is one of the biggest research institutes in Europe and operates their own research facilities and numerous research assets with the purpose of reaching a better understanding of the physical structure and behavior of the world that surrounds us. Researchers from around the world use this facility for experiments that help them perform both basic research and also specific experiments using the unique research assets.
Mandate	The client faces the great opportunity of becoming one of the most important research institutes in his specific field by constructing new facilities and research assets over the upcoming years, which is projected to be completed in 2018 (publically financed). The project can be seen as one of the major projects of its field within Europe. To coordinate the internal processes and for preparing the organization for this project, the development of a project management office (PMO) was requested, which was to be operated within the implementation phase.
Methodology & Achievements	<ol> <li>Set up a strategy workshop to determine the future requirements and objectives of the organization</li> <li>Defined the scope of the PMO (process definition and mapping, budget control, operational risk monitoring, and resource allocation)</li> <li>Determined tools to be used, processes to follow and reporting intervals</li> <li>Set up the PMO, including organization and distribution of responsibilities</li> <li>Communicated the purpose of the PMO</li> <li>Began operation of the PMO by identifying "White-Spots" within the organization in terms of resources and liquidity</li> </ol>