HOWTO HEDGE SUCCESS?

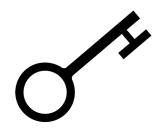
By Jan Stange

Our Cost of Quality Audit

DETERMINATION







DETERMINATION OF PROCESS TO BE AUDITED DETERMINATION OF ASSESSMENT METHODOLOGY DEFINITION AND MAPPING OF KEY PROCESSES

OPERATION



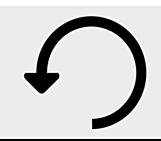




DETERMINATION OF QUALITY COSTS DRIVERS INTERVIEWING STAFF CALCULATION OF QUALITY COSTS

REACTION





STRATEGIC ACTION

COMMUNICATION OF AUDIT FINDINGS

CONTINUOUS IMPROVEMENT



