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Strategy
Consulting

Business Case

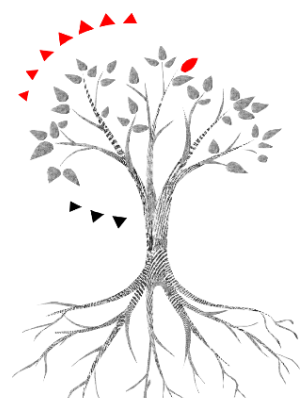
“Process Mapping and Re-Design”

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“Process Mapping and Re-Design”

Industry	Public Sector / Research
Functional Practices	Project- and Process management
Client Description	The client has become one of Germany’s largest research associations by connecting 89 independent research institutions that range in focus from natural, engineering and environmental sciences via economics, spatial and social sciences and the study of humanities. Employing around 17,200 individuals, including 8,200 researchers, the entire budget of all the institutes is approximately 1.5 billion EUR.
Mandate	The headquarters of the research association was organizationally adjusted through increasing service demands of its associated institutes (its “customers”). As a result, the internal processes needed to be aligned according to the new organizational purpose. A process mapping of standard processes in the administration headquarters, as well as a definition and re-design of those processes, were requested.
Methodology & Achievements	<ol style="list-style-type: none">1. Screened the headquarters organization in terms of standard processes2. Prepared a process landscape for the organization3. Mapped standard processes4. Developed required process re-designs5. Performed execution of a gap-analysis6. Gained transparency in terms of efficiency, interfaces and costs within the processes7. Prepared a final report and recommendations for the process re-design



Please contact us for further information.
<http://distinctive-consulting.com/direct-line/>
or call us on +351.938.726.988